

## Basic Info for Volunteers

### Ness Creek Cultural and Recreational Society Membership

You must be a member of the Society in good standing. The cost of membership is \$10.

### Use of Personal Information Provided on Volunteer Registration Form

The information you provide on your registration form will be used for the purpose of your volunteer commitment and for your Society Membership.

### Complementary Festival Passes & Arrival/Access Information

Work	Earn
12 hours minimum during festival (Youth 9 hours)	4-day Festival Pass
18 hours minimum during festival	4-day Festival Pass + Backstage Pass
36 hours minimum pre & post festival	4-day Festival Pass + Backstage Pass

- a. First time volunteers are required to make a \$90 deposit, unless referred.
- b. Your deposit will be returned upon completion of scheduled shifts.
- c. Backstage passes give you access to flush toilets and pay showers (a loonie for each 2 minutes) and a view of the inside of the operation. The food provided backstage is for Performers and Area Coordinators only.
- d. Gates open at noon Thursday however, Festival volunteers are allowed to arrive at the site on Wednesday between 10 am -10 pm to avoid the gate line-up and be ready for their shifts.

### Volunteer Tent

Upon arrival report to the volunteer tent, located at the entrance to the festival. Our Volunteer Coordinator and a member of our Appreciation Committee will be there to welcome you and see that you are processed, including being banded, confirming schedules, receiving T-shirts, etc. During the Festival the tent will serve as a mustering point for volunteers. It will be your go to place to get questions answered and needs met – receive information, tools, supplies, basic first-aid, etc.

### Volunteer Behaviour/Reliability

While at Ness Creek, and especially while you are on duty for the festival, you are expected to model the Ness Creek Values of respect for the land and all creatures (including people).

- Make yourself familiar with the festival's guidelines and behaviour expectations, model them yourself and encourage others to do the same through this modeling and by helping to educate them on the culture and behavioral expectations.
- Do show up for all of your scheduled shifts on time, wearing your Volunteer T-shirt. (We REQUIRE volunteers to wear their T-shirts during their shifts and ONLY during their shifts.)
- Don't show up under the influence of anything, with the exception of naturally occurring HappyNESS.
- If you do run into difficulties making your commitment, notify the Volunteer Coordinator immediately so she/he can try to find someone to cover your shift.
- If you don't show and you don't call you and/or you don't have a good reason, you will be added to the dreaded Blacklist and not be accepted as a volunteer again in future unless you can show proof of having grown angel wings.

### Volunteer Appreciation Party

All volunteers are invited to attend our Appreciation BBQ & After Party, Sunday night. It is held Backstage and begins at 7 pm. There will be food, prizes, and more. We hope you stick around for it! You will have earned it 😊